

# UTILITIES WITH MOBILITY

## JUST IN TIME FOR FIELD SERVICE ORGANIZATIONS

### WATER – GAS – ELECTRIC UTILITIES

Mission critical organizations with mission critical needs.



Ensuring regulatory & environmental compliance.



Lowering cost & time to restoration.



Hyper efficient and effective catastrophe management.

### WHERE'S THE SOLUTION TO THESE STRATEGIC OBJECTIVES?

### Look up. Up in the cloud.

A cloud-based mobility solution to field service management is just what you need.

### THE MOBILITY PART

#### LOCATION BASED APPS

See mobile worker locations for immediate assistance in an emergency.

#### JOB SCHEDULING & DISPATCH

Automatically build daily schedules and manage in-day optimizations and changes in real-time.

#### MOBILE APPOINTMENT BOOKING

Give customers their own web-based appointment booking interface.

#### MOBILE APPS FOR FIELD SERVICE

View jobs, record asset details, chat with managers, send status updates.

### THE CLOUD PART

Cloud-based solutions:



Increase overall productivity\*

55%



Decrease costs\*

88%



Boost profits\*

56%

## Mobility by ClickSoftware brings amazing results to the world's leading utilities:



#### Service Quality Improvements



anglian water

33%

service level increase



Scotia Gas Networks

97%

of emergency calls handled within an hour



SA Power Networks

700

eliminated job backlog



#### Increased Revenue



BORD GÁIS

20%

increased productivity



Orkuveita Reykjavíkur

30min

more each day for tasks



GazMétro la vie en bleu

50%

increased productivity



#### Better Visibility and Control



BORD GÁIS

233,000 paper job cards reduced to just

15k



anglian water

24%

decrease in the average travel per job



#### Cost Reduction



anglian water

95%

decrease in the work backlog in some process areas



BORD GÁIS

75%

reduction in administrative staff



GazMétro la vie en bleu

\$1m

annual cost savings



Ono TARGET

50%

decrease in administrative time

Find out how you too can reduce cost, improve customer satisfaction, and more.  
For a consultation on how to get started, connect with ClickSoftware.

<http://www.clicksoftware.com/>

#### SOURCE:

\*<http://www.cio.com/article/2387672/service-oriented-architecture/how-cloud-computing-helps-cut-costs--boost-profits.html>



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